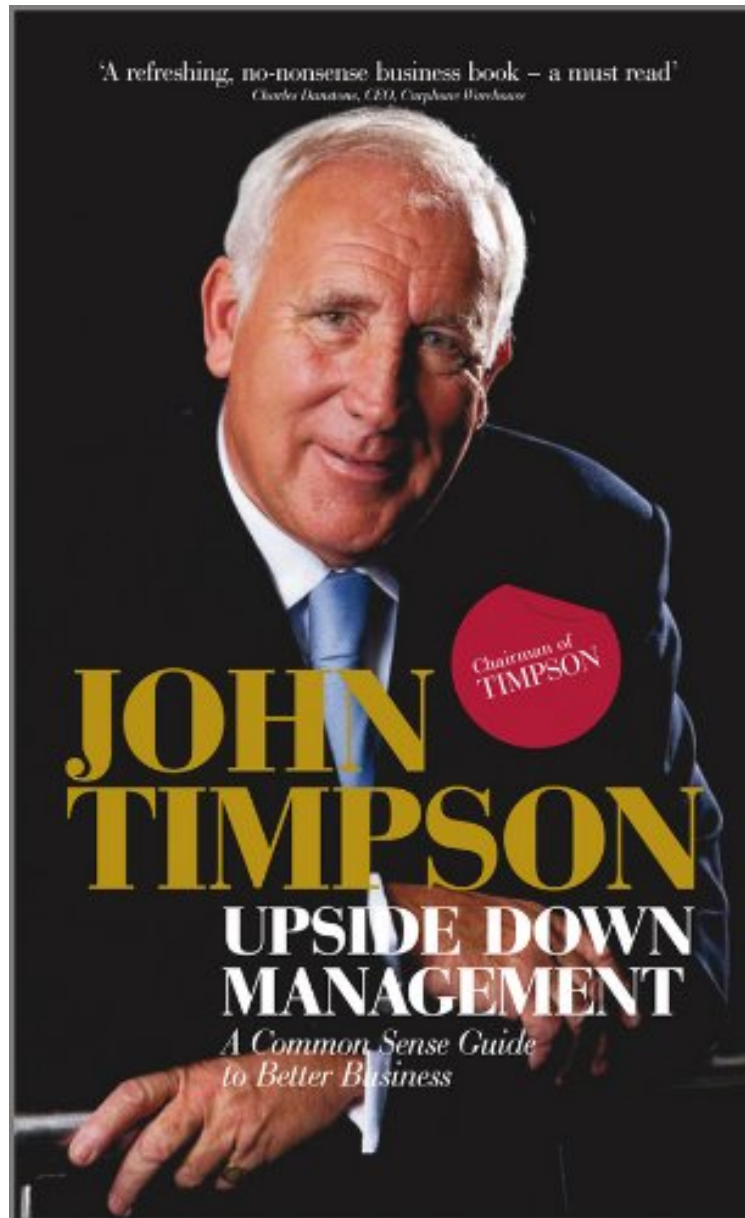


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# Upside Down Management: A Common Sense Guide to Better Business

*John Timpson*

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About the Author John Timpson CBE was born in 1943 and educated at Oundle and Nottingham University. In 1975 he became Managing Director of William Timpson Ltd, the business that had borne his family name since 1865, and he is now sole owner of the company, which has a turnover in the UK of pound;180m per year. His last book, Upside Down Management (Wiley, 2010) was described by the Financial Times as 'A practical and inspirational manual for anyone who runs a business'. Timpson and his wife Alex have been foster carers for 31 years, during which time they have fostered 90 children. He lives in Cheshire.