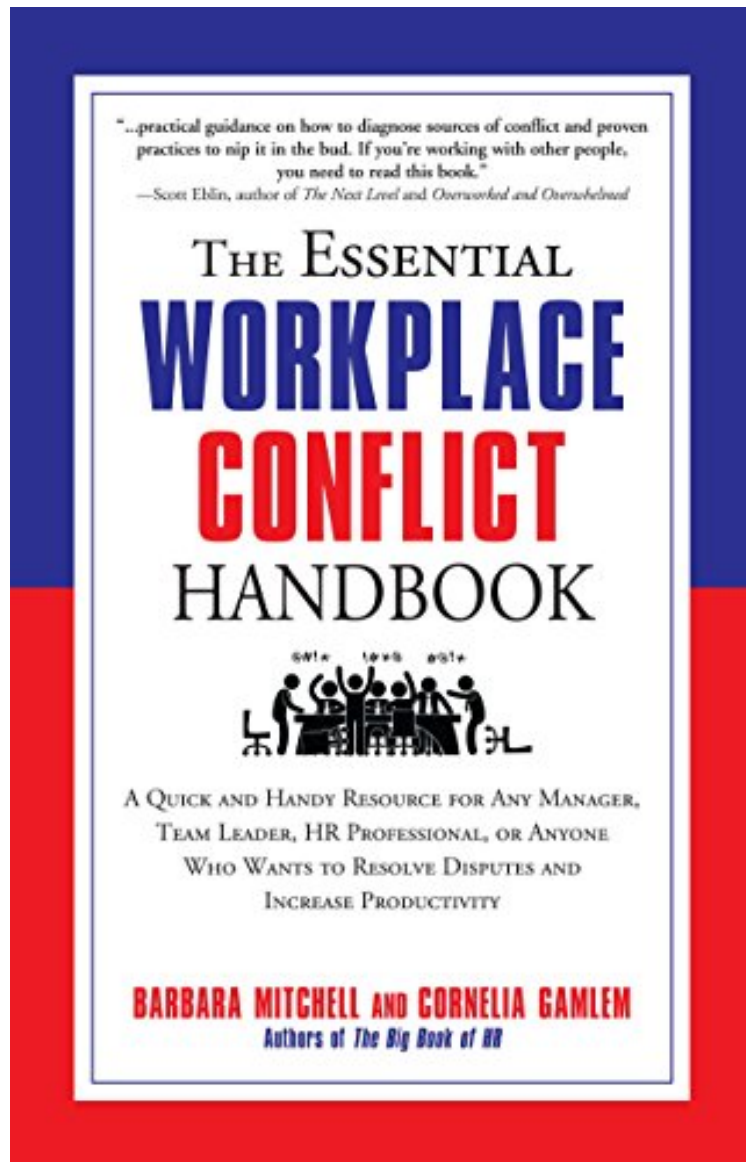


(Free and download) The Essential Workplace Conflict Handbook

The Essential Workplace Conflict Handbook

Barbara Mitchell, Cornelia Gamlem

ePub | *DOC | audiobook | ebooks | Download PDF



DOWNLOAD



READ ONLINE

#654251 in eBooks 2015-09-21 2015-09-21 File Name: B015JEEN8G | File size: 63.Mb

Barbara Mitchell, Cornelia Gamlem : The Essential Workplace Conflict Handbook before purchasing it in order to gauge whether or not it would be worth my time, and all praised The Essential Workplace Conflict Handbook:

0 of 0 people found the following review helpful. Worth the purchase By Susan P. A great addition to your reference library
0 of 0 people found the following review helpful. Four Stars By Alan Krishnan Good book
0 of 0 people found the following review helpful. Five Stars By isaac white Thanks this helps me with the class I am taking.

Today's workplaces are dynamic, so it shouldn't surprise anyone that tension can develop quickly and

ruinously. The Essential Workplace Conflict Handbook is the ideal resource for anyone ready to confront conflict at work rather than run from it. Managed correctly, conflict can be a positive source for innovation and creativity. Using examples drawn from a wide range of corporate and entrepreneurial experiences, along with checklists and other practical tools, The Essential Workplace Conflict Handbook will help employees, managers at all levels, and business owners answer the following important questions: What's changing in the workplace and the workforce today? Are the right issues being addressed? How can we create more options to solve conflicts? What's my conflict style, and why is it important? How should I set and manage expectations? What happens when disruptive behavior gets out of control? Positive interactions are critical to successful workplaces. This vital new title gives you the confidence you need to communicate effectively, as well as a clear understanding of your individual responsibility, no matter your title or role. It also gives the organization a plan for what it can do to foster a tension-free workplace.

"In their latest book, Mitchell and Gamlem do a great job identifying some of the causes of conflict and offer suggestions on what individuals and organizations can do to resolve and manage them. Through stories and advice, they give readers the tools they need. This is a must-read for managers, HR professionals, and employees!"--Sue Meisinger, Esq., SPHR, CEO, Society for Human Resource Management (retired)

"Mitchell and Gamlem, two experienced and talented HR professionals, have produced a book rich in content...on an extremely important and difficult topic. The Essential Workplace Conflict Handbook provides proven techniques for dealing with conflict in organizations of all types. The specific examples give much-needed insight into conflict management."--Christopher J. Shinkman, PhD, author of Real People, Real Jobs, former director of MBA Services at Georgetown University "...practical guidance on how to diagnose sources of conflict and proven practices to nip it in the bud. If you're working with other people, you need to read this book."--Scott Eblin, author of The Next Level and Overworked and Overwhelmed

About the Author Barbara Mitchell is an author, speaker, human resources consultant, and coauthor of The Big Book of HR and The Essential HR Handbook. Most of her HR career was spent with Marriott International. She is now managing partner of The Mitchell Group, helping clients successfully hire, develop, engage, and retain the best talent available. Cornelia Gamlem, SPHR, is president of The GEMS Group, Ltd., and consults, speaks, and writes on human resource and management issues. A recognized expert in employee relations and human resources, she coauthored The Big Book of HR and Roadmap to Success: 5 Steps to Putting Action Into Your Affirmative Action Plan.